**\* Please wear black pants, a white or black shirt (or SLO REP polo/T-shirt), and closed-toe shoes. All volunteers must wear a SLO REP apron or vest, provided by the Theatre (unless wearing polo/T-shirt). Volunteers need to arrive by the scheduled start time. If you are running more than 5 minutes late, call or text the house manager. \***

**BEFORE THE LOBBY IS OPEN**

**CHECK IN WITH HOUSE MANAGER UPON ARRIVAL**

Once H.M. has given the ok, go back to kitchen to begin brewing coffee: 2 pots of Decaf and 1 Regular (1 filter+1 full scoop of grounds+1 **full** pot of water for each pot). Always have a pot ready to catch the coffee!

While coffee is brewing, stock and clean all restrooms

Sweep lobby, spot mop, empty any trashcans that are more than half full

Meet with H.M. in lobby 5 minutes before opening lobby to check run times of show and any specific instructions

**WHILE LOBBY IS OPEN (1 hour before show starts)**

**Assist the House Manager. Keep an eye out for bar and concessions and restock for them if needed.**

Clean up any spills in the lobby as they happen

When H.M. asks check restrooms for any remaining patrons

*Please* ***DO NOT*** *walk into the theatre or stand by the theatre doors to “check out” if people are in their seats* – **stay at your post at the unless otherwise instructed by the H.M.**

**FIFTEEN MINUTES BEFORE SHOWTIME**

Move to theatre doors to assist audience members with directions to their seats by **telling them** where they are located, **there is no need to actually take them to their seats**

Make sure audience members have masks. If they do not, offer them a disposable mask

**DURING ACT I**

Stay near the front door to catch any latecomers **until H.M. releases you to set up for intermission**

Refresh coffee bar; brew more coffee if needed (carafes should be at least half full for intermission); Clean/stock restrooms as needed

***Stay clear of the lobby & theatre doors while show is running*** – actors may have fast entrances/exits through lobby

**DURING INTERMISSION**

Stay stationed near front or back doors – interact with patrons, clean spills as they occur, remove empty coffee carafes; get more beverages or cookies from kitchen should bar or concessions run out; When H.M. asks, check restrooms for any remaining patrons

***DO NOT*** *walk into the theatre or stand by the theatre doors to “check out” if people are in their seats* – **stay at your post unless otherwise instructed by the H.M.**

**DURING ACT II**

Begin cleanup of coffee bar, lobby, and restrooms

Take all coffee bar items to kitchen, put all items back *exactly* where you found them; dump & rinse carafes – leave open on the counter to dry; refill coffee condiment baskets; clean & fully restock restrooms; empty trash as needed; sweep/spot mop lobby if needed; tidy lobby; put away programs

Leave vests/aprons in kitchen, collect all personal items, **return any keys to H.M**.

**CHECK OUT WITH HM BEFORE LEAVING THE THEATRE**